EasyMatch QC error message "MSVBVM50.DLL missing from your computer"

FAQ: "Our client got a new PC and now they want to run the software but they keep getting this error.

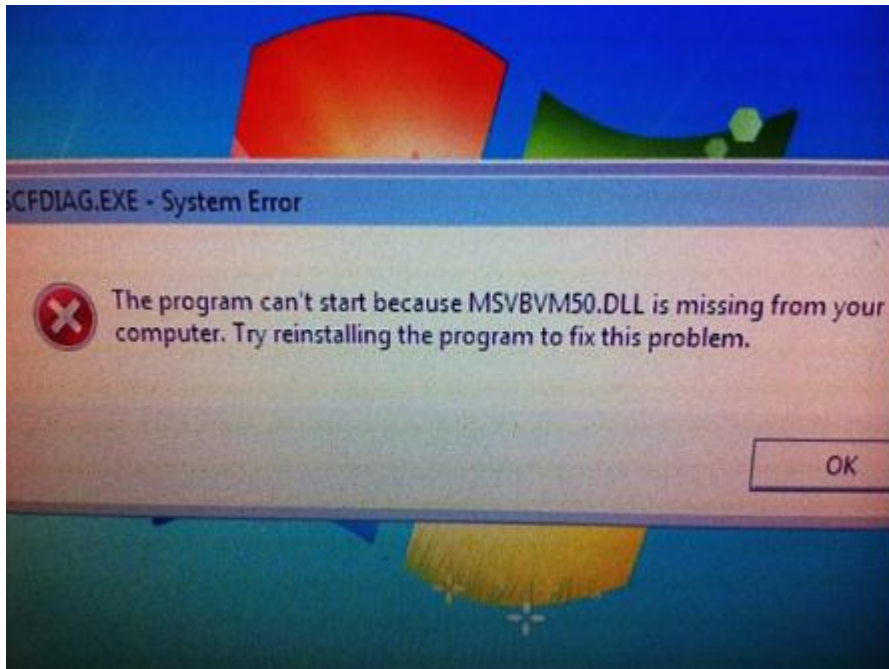**"The program can't start because MSVBVM50.DLL is missing from your computer"**

They reinstalled the software but the error is still there. Please advise."

Other variations:

"MSVBVM50.DLL missing from Windows 7 64 bit"

"MSVBVM50.DLL missing from Windows 8.1"

"MSVBVM50.dll Not Found"

The error message "The program can't start because MSVBVM50.DLL is missing from your computer" or any other error message involving the file "MSVBVM50.DLL" is associated with the operating system, not our software. Our software may be triggering the error message but the error is with a missing Microsoft file.

Have the customer search their PC for the file "MSVBVM50.DLL". Assuming they can't find it, go to the following Microsoft Community Answers to download this library DLL file to their PC.

http://answers.microsoft.com/en-us/windows/forum/windows_other-gaming/msvbvm50dll-missing-from-windows-7-64-bit/f427c608-c09b-4818-ada5-9e6078678dea?auth=1

Please let us know if this does not fix the problem.